Ohio
Child Support
Customer Service
Web Portal

support is key

> ## Access your Child Support case information online at
> ### jfs.ohio.gov/OCS/

❖ **Registration**
- Enter your name and email address
- Create a User ID & Password

You will immediately receive an email containing a validation link that must be clicked on within 96 hours to activate the account.

❖ **New User Authorization**
- Obligors will need their 10 digit SETS case number, social security number, and SETS participant number (a.k.a. WEB ID).

- Obligees will need their 10 digit SETS case number, social security number, and the last 4 digits of their direct deposit account or their Ohio e-QuickPay card.

❖ **Webportal Options**
- View the support order information for all of your open, Ohio cases.
- View and print up to two years of child support payment data.
- View your own address, employment, and health insurance information.
- Send messages to and receive messages from your county CSEA staff.

For questions contact Geauga County Child Support at 440-285-9141 or 800-209-7590